

Smart Care Enterprises

Call Timings: 10:00 AM to 5:30 PM

Authorized Service Center

Phone: 9164225877

Customer Service Report	Complaint No: B26040700269 / B26060601560
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Customer Name & Address: KEERTHI SHAKTHI BILLADI , janvarkatte PO , OPP MANDARKI BUS STOP, BHRAMVARA Udupi None	Date	2026-04-07	Time	11:41:37
	Brand	Butterfly	Dealer	JANANI ENTERPRISES
	Product	Cook Tops	Model	NILL
	D.O.P	2025-03-15	Status	U/W [] O/W []
	PH:	9591245569	SL No	8906134070747250121TB6

Complaint Reported:	low flame				
Input Pressure :		Input TDS :		Output TDS:	
Service Details: cleaning					

Spares Details:

Part Name	Qty	Pending
Status after Service	pending mixing tube & hf burner	

Customer Remarks:

The repair of the product took place in my presence and I am completely satisfied. Thank you.

Terms & Conditions:

- * Customer will have to produce warranty card and the bill copy to avail the warranty.
- * If the customer has any problem related to the product service or after service, they should directly communicate with the service centre, not the service engineer.
- * If installation is done by an unauthorized person, any complaint related to the installation will be treated as a new installation and charges will apply.
- * If the product cannot be repaired on site, the customer must take it to a service centre for repair at their own risk.
- * Our engineers do not bring the product to the service centre. If the customer gives it to them without informing the service centre, the centre is not responsible.
- * For any queries regarding the service, contact the service centre directly and provide this service receipt information at the time of contact.

Customer Signature	Technician Signature
	No signature available