

Smart Care Enterprises

Call Timings: 10:00 AM to 5:30 PM

Authorized Service Center

Phone: 9164225877

Customer Service Report	Complaint No: SMA-00000013
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Customer Name & Address: test udupi Udupi None	Date	2025-11-25	Time	12:36:52
	Brand	Smart Drops	Dealer	-NA-
	Product	Water Purifier	Model	SMART DROP RO Purifier
	D.O.P	2025-12-02	Status	U/W [] O/W []
	PH:	9110267792	SL No	000000000001

Complaint Reported:	cccc
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Input Pressure :		Input TDS :		Output TDS:	
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Service Details:
Tes

Spares Details:

Part Name	Qty	Pending
Status after Service		

Customer Remarks:
The repair of the product took place in my presence and I am completely satisfied. Thank you.

<u>Terms & Conditions:</u>
<ul style="list-style-type: none"> * Customer will have to produce warranty card and the bill copy to avail the warranty. * If the customer has any problem related to the product service or after service, they should directly communicate with the service centre, not the service engineer. * If installation is done by an unauthorized person, any complaint related to the installation will be treated as a new installation and charges will apply. * If the product cannot be repaired on site, the customer must take it to a service centre for repair at their own risk. * Our engineers do not bring the product to the service centre. If the customer gives it to them without informing the service centre, the centre is not responsible. * For any queries regarding the service, contact the service centre directly and provide this service receipt information at the time of contact.

Customer Signature	Technician Signature
No signature available	No signature available