

# Smart Care Enterprises

Call Timings: 10:00 AM to 5:30 PM

Authorized Service Center

Phone: 9164225877

Customer Service Report		Complaint No: SMA-0000008			
<b>Customer Name &amp; Address:</b>		<b>Date</b>	<b>2025-09-08</b>	<b>Time</b>	<b>12:18:07</b>
test udupi Udupi None		<b>Brand</b>	Smart Drops	<b>Dealer</b>	-NA-
		<b>Product</b>	Water Purifier	<b>Model</b>	nill
		<b>D.O.P</b>	2025-08-13	<b>Status</b>	U/W [_] O/W [_]
		<b>PH:</b>	9110267792	<b>SL No</b>	jyjtjt
<b>Complaint Reported:</b>	NOT WORKING				
<b>Input Pressure :</b>		<b>Input TDS :</b>		<b>Output TDS:</b>	
<b>Service Details:</b>					
SERVICE DONE					

## Spares Details:

Part Name	Qty	Pending
<b>Status after Service</b>	hjk	
<b>Customer Remarks:</b>		
The repair of the product took place in my presence and I am completely satisfied. Thank you.		
<b>Terms &amp; Conditions:</b>		
<ul style="list-style-type: none"> <li>* Customer will have to produce warranty card and the bill copy to avail the warranty.</li> <li>* If the customer has any problem related to the product service or after service, they should directly communicate with the service centre, not the service engineer.</li> <li>* If installation is done by an unauthorized person, any complaint related to the installation will be treated as a new installation and charges will apply.</li> <li>* If the product cannot be repaired on site, the customer must take it to a service centre for repair at their own risk.</li> <li>* Our engineers do not bring the product to the service centre. If the customer gives it to them without informing the service centre, the centre is not responsible.</li> <li>* For any queries regarding the service, contact the service centre directly and provide this service receipt information at the time of contact.</li> </ul>		
<b>Customer Signature</b>		<b>Technician Signature</b>
		No signature available