

# Smart Care Enterprises

Call Timings: 10:00 AM to 5:30 PM

Authorized Service Center

Phone: 9164225877

<b>Customer Service Report</b>	<b>Complaint No: 1222094</b>
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<b>Customer Name &amp; Address:</b>  S N KARANTH KARANTH CLINIC NH 66 VEIW UPPUNDA AMBAGILLU UDUPI Udupi None	<b>Date</b>	<b>2025-08-19</b>	<b>Time</b>	<b>06:51:56</b>
	<b>Brand</b>	GLEN	<b>Dealer</b>	-NA-
	<b>Product</b>	CR BIO Hobs	<b>Model</b>	GL 1074 SQ HT TDB 2TR M
	<b>D.O.P</b>	2025-08-17	<b>Status</b>	U/W [ ] O/W [ ]
	<b>PH:</b>	7975869323	<b>SL No</b>	0 25 F -13317

<b>Complaint Reported:</b>	FLAM ISSEU			
<b>Input Pressure :</b>		<b>Input TDS :</b>		<b>Output TDS:</b>
<b>Service Details:</b>				
AI LEAD REPLACED				

**Spares Details:**

Part Name	Qty	Pending
<b>Status after Service</b>	unit working good	

**Customer Remarks:**  
The repair of the product took place in my presence and I am completely satisfied. Thank you.

**Terms & Conditions:**

- \* Customer will have to produce warranty card and the bill copy to avail the warranty.
- \* If the customer has any problem related to the product service or after service, they should directly communicate with the service centre, not the service engineer.
- \* If installation is done by an unauthorized person, any complaint related to the installation will be treated as a new installation and charges will apply.
- \* If the product cannot be repaired on site, the customer must take it to a service centre for repair at their own risk.
- \* Our engineers do not bring the product to the service centre. If the customer gives it to them without informing the service centre, the centre is not responsible.
- \* For any queries regarding the service, contact the service centre directly and provide this service receipt information at the time of contact.

<b>Customer Signature</b>	<b>Technician Signature</b>
	No signature available